January 9, 2005

Chief of Florida Highway Patrol Neil Kirkland Building Tallahassee,Fl 32399

Dear Sir,

I want to thank the Florida Highway Patrol for their courteous response to my problems to my car near mile marker 289 on E Interstate 10 December 23, 2004. Lt. Peterson stayed with us until a wrecker arrived and did much to calm our concerns of begin stuck on the highway.

I would appreciate if you could pass on my thanks for his assistance which reflects very positively on the Florida Highway Patrol.

Yours very truly, Richard & Anna Costello

Rula O, Costo Contillo

Office of the Director Florida Highway Fatro!